Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product’s packaging is eco-friendly!

To learn more, visit www.gigaset.com.
The handset at a glance

1 Display in idle status
2 Battery charge status (→ page 17)
3 Display keys (→ page 20)
4 Message key (→ page 38)
   Access to calls and message lists;
   Flashes: new message or new call
5 End call key, On/Off key
   End call, cancel function, go back one menu
   level (press briefly), back to idle status (press
   and hold), activate/deactivate handset (press
   and hold in idle status)
6 Hash key
   Keypad lock on/off (press and hold in
   idle status);
   toggles between upper/lower case and digits
7 Mute key (→ page 30)
   Mute the microphone
8 Microphone
9 Recall key
   - Consultation call (flash)
   - Insert a dialling pause (press and hold)
10 Star key
   Ringtone on/off (press and hold);
   with an open connection: switch between dial
   pulsing/tone dialling (press briefly);
   Text input: Open table of special characters
11 Connection socket for headset (→ page 17)
12 Key 1
   Dial network mailbox (press and hold)
13 Talk key
   Flashes: incoming call;
   Accept a call; open redial list (press briefly);
   start dialling (press and hold);
   When writing an SMS: send SMS
14 Handsfree key
   Switch between earpiece and handsfree mode
15 Control key (→ page 19)
16 Signal strength (→ page 17)
   Green: Eco Mode activated (→ page 52)
Display symbols

The following symbols are displayed dependent on the settings and the operating status of your telephone:

- Signal strength 📡 (→ page 52)
  or ECO Mode+ 🌟 icon (→ page 52)
- Ringtone switched off (→ page 61)
- Battery charging (→ page 17)
- Battery charge status (→ page 17)
- Alarm switched on and wake-up time (→ page 53)
- Current time (→ page 17)
- Current day and month (→ page 17)
- Name of the handset (→ page 56)

Number of new messages:
- 🔔 on the network mailbox (→ page 38)
- 📦 in the list of missed calls (→ page 38)
- 📬 in the SMS list (→ page 44)
- 🕘 in the list of missed appointments (→ page 40)

Signalling

External call (→ page 28)

Internal call (→ page 54)

Alarm clock (→ page 53)

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Safety precautions

Warning
Read the safety precautions and the user guide before use.
Explain their content and the potential hazards associated with using the telephone to your children.

Only use the mains adapter supplied, as indicated on the underside of the base.

Only use the recommended, rechargeable batteries (➔ page 71) as this could otherwise result in significant health risks and personal injury.

Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment e.g., doctor’s surgery.
If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high-frequency energy. Please refer to the “Appendix” chapter for the specifications of this Gigaset product.

Do not hold the rear of the handset to your ear when it is ringing or when handsfree mode is activated. Otherwise you risk serious and permanent damage to your hearing.
Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.
The handset may cause an unpleasant humming or whistling noise in hearing aids or cause them to overload. If you require assistance, please contact the hearing aid supplier.

Do not install the base or charging cradle in bathrooms or shower rooms. The base and charging cradle are not splashproof (➔ page 71).

Do not use your phone in environments with a potential explosion hazard (e.g. paint shops).

If you give your Gigaset to someone else, make sure you also give them the user guide.

Please remove faulty bases from use or have them repaired by our Service department, as they could interfere with other wireless services.

Please note
- Not all of the functions described in this user guide are available in all countries.
- The device cannot be used in the event of a power failure. It is also not possible to transmit emergency calls.
Gigaset C610 – more than just a telephone

Your telephone sets new standards for the way you communicate at home. The large TFT display, user-friendly keypad and clearly laid out menu are very simple to use.

It can do a whole lot more:

◆ Store anniversaries such as birthdays in your phone and it will remind you of them in advance.
◆ Allocate important people to one of six VIP groups so you can identify important calls from the ringtone and the colour of the allocated VIP group.
◆ If you only want to accept calls when you can see the number, you can set your phone to only ring when the phone number is transferred.
◆ You can assign important numbers to the number keys on your handset. The number is then dialled by simply pressing the key.
◆ Set the display to show in large print to increase readability during certain important situations (e.g. in the directory and in lists).

Set the menu display to suit your individual requirements so that only the most important functions (standard mode) or all functions are displayed (expert mode). Menu options that are only available in expert mode are marked with the icon.

◆ Gigaset Green Home – be environmentally aware when using your phone. For more information, see www.gigaset.com/service.

You can find additional information about your telephone at www.gigaset.com/gigasetc610.

Have fun using your new phone!
Checking the pack contents

1. one Gigaset C610 base
2. one mains adapter
3. one Gigaset C610H handset
4. one phone cord
5. two batteries
6. one battery cover
7. one belt clip
8. one user guide

If you have purchased a **model with multiple handsets** the package should contain two batteries, a battery cover, a belt clip and a charging cradle 9 with mains adapter 10 for each additional handset.
First steps

Setting up the base and charging cradle (if included)

The base and charging cradle are designed for use in enclosed dry rooms with a temperature range of +5°C to +45°C.

- Install the base on a level, non-slip surface in a central location in your house or flat or mount the base or charging cradle on the wall ➔ page 77.

Please note
Pay attention to the range of the base.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode (➔ page 52) is activated.

The phone’s feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today’s furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:
- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base

- First connect the telephone jack 2 and insert the cables into the cable ducts.
- Then connect the mains adapter 1.

Please note:
- The mains adapter must always be connected, as the phone will not operate without a mains connection.
- Only use the mains adapter and phone cord supplied. Pin connections on telephone cables can vary (pin connections ➔ page 72).
First steps

Connecting the charging cradle (if included)

1. Connect the flat plug from the mains adapter.
2. Plug the mains adapter into the plug socket.
3. If you need to disconnect the plug from the charging cradle, press the release button and disconnect the plug.
Setting up the handset for use

The display is protected by a plastic film.
Please remove the protective film!

Inserting the batteries and closing the battery cover

**Warning**

Only use the rechargeable batteries (page 71) recommended by Gigaset Communications GmbH, i.e. never use conventional (non-rechargeable) batteries, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the batteries the right way round. The polarity is indicated in/on the battery compartment.
- First insert the battery cover at the top a.
- Then press the cover b until it clicks into place.

If you need to open the battery cover, for instance to replace the batteries, place your fingertip in the cavity on the casing and pull the battery cover upwards.
First steps

Attaching the belt clip

The handset has notches on each side to attach the belt clip.

- **To attach** – press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches.

- **To remove** – using your right thumb apply pressure to the centre of the belt clip, push the fingernail of your left index finger between the clip and the casing and lift the clip upwards.
First steps

Initial charging and discharging of the batteries
The correct charge status can only be displayed if the batteries are first fully charged and discharged.
» Charge the handset in the base for **10 hours**.

Please note
The handset must only be placed in the designated Gigaset C610 base or charging cradle.

» After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note
- Each handset is registered with the base at the factory. You do not need to register the handset again. If you wish to use your handset with a different base or use further handsets with your base, you have to register the handset manually → page 53.
- After the first battery charge and discharge, you may place your handset in the base after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.
First steps

Changing the display language

Change the display language, if you do not understand the language currently set.

Press right on the control key.

Press the keys 6 and 5 slowly one after the other.

The display for setting languages appears. The current language (e.g. English) is selected.

Press down on the control key ... until the language you wish to use is marked, e.g. French.

Press the right key directly below the display to select this language.

The selection is marked with Ø.

Press and hold the end call key to return to idle status.
First steps

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

- Press the key below Time on the screen display to open the input field.
  (If you have already set the time and date, open the input field via the menu ➔ page 27.)

The Date/Time submenu is shown on the display.
- The active input position flashes.
  Enter day, month and year as an 8-digit number via the keypad, e.g. 1 4 2 0 0 1 1 1 for 14/10/2011.

- Enter the hours and minutes as four digit numbers via the keypad, e.g. 7 1 5 for 07:15 am.
  Change the input position with the control key if necessary.

Press the right or left control key to change the input position and correct an entry.

Press down on the control key to switch to the time input field.
First steps

Press the key below Save on the display screen to confirm your entry.

The display shows Saved. You will hear a confirmation tone and the handset will automatically return to idle status.
First steps

Display in idle status
Once the phone is registered and the time set, the idle display is shown as in this example.

Displays
- Reception signal between the base and handset:
  - good to poor: 
  - no reception: 
- Green: Eco Mode activated (→ page 52)
- Battery charge status:
  - white: charged over 66%
  - white: charged between 34% and 66%
  - white: charged between 11% and 33%
  - red: charged below 11%
  - flashes red: battery almost empty (less than 10-minutes talktime)
  - white: battery charging

Please note
Have you chosen a color scheme with white background, the white symbols are displayed in black.

- INT 1
  Internal name of the handset (→ page 56)
If Eco Mode+ (→ page 52) is activated, the icon is displayed in the top left.

Your phone is now ready for use!

Connecting the headset

You can connect a headset with a 2.5 mm jack connector. See the relevant product page at www.gigaset.com for information on recommended headsets.
What would you like to do next?

Now you have successfully started your Gigaset, you will probably want to adapt it to your personal requirements. Use the following guide to quickly locate the most important subjects.

If you are unfamiliar with menu-driven devices such as other Gigaset telephones you should first read the section entitled "Using the phone" ➔ page 19.

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If you have any questions about using your phone, please read the tips on troubleshooting (➔ page 68) or contact our Customer Care team (➔ page 67).
Using the phone

Control key

Below, the side of the control key that you must press in the respective operating situation is marked in black (top, bottom, right, left, centre), e.g. for "press right on the control key" or for "press the centre of the control key".

The control key has a number of different functions:

When the handset is in idle status
- Open the directory.
- Open the main menu.
- Open the list of handsets.
- Call up the menu to set the call volume (page 60) of the handset.

In the main menu
- Navigate to the required function.

In submenus and lists
- Scroll up/down line by line.

In input fields
Use the control key to move the cursor up, down, right or left.
Press and hold or to move the cursor word by word.

During an external call
- Open the directory.
- Initiate an internal consultation call.
- Adjust the loudspeaker volume for earpiece and handsfree mode.

Functions when pressing the middle of the control key
Depending on the operating situation, the key has different functions.
- In idle status the key opens the main menu.
- In submenus, selection and input fields the key takes on the function of the display keys: OK, Yes, Save, Select or Change.

Please note
In these instructions, opening the main menu is represented by pressing right on the control key and functions are confirmed by pressing the corresponding display key. However, if you prefer, you can use the control key as described above.
Using the phone

Display keys
The functions of the display keys change depending on the particular operating situation. Example:

![Current display key functions.](image)

Some important display keys:
- **Options**: Open a context-dependent menu.
- **OK**: Confirm selection.
- **< C**: Delete key: delete one character/word at a time from right to left.
- **Back**: Go back one menu level or cancel operation.
- **Save**: Store entry.
- **→→**: Open the redial list.

Keys on the keypad
- ![0+](image) etc.
  - Press the matching key on the handset.
- ![digits or letters](image)
  - Enter digits or letters.

Correcting incorrect entries
You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:
- Delete the **character** by briefly pressing **< C** or press and **hold** to delete the **word** to the left of the cursor.
- Insert characters next to the cursor.
- Overwrite the highlighted (flashing) character, e.g. when entering time and date.
Menu guidance

Your telephone's functions are accessed using a menu that has a number of levels. The menu display can be extended (Expert mode) or reduced (Standard mode). Expert mode is activated by default.

Settings or functions that are only available in expert mode are marked in these instructions with the icon. Switching between standard/expert mode and the menu overview ➔ page 25.

Main menu (first menu level)

- When the handset is in idle status press the right control key to open the main menu.

The main menu functions are shown in the display with icons. The icon for the selected function is marked in orange and the name of the associated function appears in the display's header.

To access a function, i.e. to open the corresponding submenu (next menu level):
- Use the control key to select the required function and press the display key OK.

Briefly press the display key Back or the end call key to revert back to idle status.

Submenus

The functions in the submenus are displayed as lists (example on the right).

To access a function:
- Scroll to the function with the control key and press OK.

Briefly press the display key Back or the end call key to return to the previous menu level/cancel the operation.

Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:
- Press and hold the end call key.

Or:
- Do not press any key; after 2 minutes the display will automatically revert to idle status.

Settings that have not been saved by selecting the display key OK, Yes, Save or Change will be lost.

An example of the display in idle status is shown on page 17.
Using the phone

Activating/deactivating the handset

With the phone in idle status, press and hold the end call key (confirmation tone) to switch off the handset. Press and hold the end call key again to switch the handset on.

Please note

When the handset is switched on, an animation of the Gigaset logo will be displayed for several seconds.

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

Press and hold the hash key in idle status to activate or deactivate the keypad lock. You will hear the confirmation tone.

If the keypad lock is activated a warning will be shown when you press a key.
The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is ended.

Please note

When the keypad lock is active, you cannot call emergency numbers.
Illustration of operating steps in the user guide

The operating steps are shown in abbreviated form.

Example:
The illustration:

![Illustration of operating steps](image)

means:

- Press right on the control key to open the main menu.

- Use the right, left, down and up control key to navigate to the Settings submenu.

- Press the display key to confirm your selection.

- Press down on the control key until the Eco Mode menu appears on the display.

- Press the display key to confirm your selection.
Using the phone

Press down on the control key until the Eco Mode+ menu appears on the display.

Press the display key to activate/deactivate the function.

Changes are effective immediately and do not have to be confirmed.

Press the key below on the display to jump back to the previous menu level.

or

Press and hold the end call key to return to idle status.
Menu overview

Setting standard or expert mode
The menu display can be extended (Expert mode •) or reduced (Standard mode). Menu options that are only available in expert mode are marked with the • icon.

The settings are carried out as follows:
Select • → ☑ → Menu View → Simplified (standard mode) or Complete (expert mode) → Select (the active mode is marked with ☑).

Open the main menu: When the telephone is in idle status press •.

SMS

You have activated an SMS mailbox (general or private) without a PIN
New SMS → page 42
Incoming → page 45
Draft → page 43

You have activated an SMS mailbox with a PIN or 2-3 mailboxes
Mailbox

| Mailbox 1 | New SMS → page 42 |
| Mailbox 2 | Incoming → page 45 |
| Mailbox 3 | Draft → page 43 |

SMS Service → page 49

Settings

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## Menu overview

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</table>
Making calls

If the backlight is deactivated (→ page 60) it is switched on by pressing any key. Digit keys appear on the display for pre-dialling; all other keys do not have any further functions.

Making an external call

External calls are calls using the public telephone network.

Enter the number and press the talk key.

Or:

Press and hold the talk key and then enter the number.

You can cancel the dialling operation with the end call key.

You are shown the duration of the call while the call is in progress.

Please note

Dialling with the directory (→ page 34), calls list (→ page 38) and redial list (→ page 37) saves you from repeatedly keying in phone numbers.

One Touch Call

You can set up your phone that by pressing any key a previously stored number is dialled. This allows for example children, who can not enter a number, to call a certain number.

Change multiple line input:

Activation:

Select On to activate.

Call to:

Enter or change number.

Press Save to save the settings.

When the function is activated, the idle display looks as shown below:

By pressing any key the saved number is dialled. Press the end call key, to cancel the dialling operation or to end the call.

Deactivating the One Touch Call

In idle status, press the display key OFF.

Press and hold the hash key #, to deactivate the One Touch Call.

Ending a call

Press the end call key.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key.

You can accept the call by:

Pressing the talk key.

Pressing the handsfree key.

Press the display key Accept.

If the handset is in the base/charging cradle and the Auto Answer function is activated (→ page 60), the handset automatically answers the call when you remove it from the charging cradle.

To deactivate the ringtone, press the Silence display key. You can accept the call as long as it is displayed on the screen.
Calling Line Identification

When you receive a call, the caller’s number and/or name is displayed on the screen if the following conditions are met:

- Your network provider supports CLIP, CLI and CNIP.
  - CLI (Calling Line Identification): the caller’s number is transmitted.
  - CLIP (Calling Line Identification Presentation): the caller’s number is displayed.
  - CNIP (Calling Name Identification Presentation): the caller’s name is displayed.
- You have requested CLIP or CNIP from your network provider.
- The caller has requested CLI from the network provider.

Call display with CLIP/CLI

If the caller’s number is saved in your directory, the number is replaced by the corresponding directory entry (Symbol ä/k/l and name/number).

Display with CNIP

If you have CNIP, then the name (town/city) that is registered with your network provider for the caller’s number will also be displayed. If the number of the caller is stored in your directory, the CNIP display is replaced by the corresponding directory entry.

Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.
Making calls

However, if the caller's number is not displayed, this can be due to the following:

- You have not ordered CLIP from your network provider or
- Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", ...). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not the CLIP service for this number.

Have you ordered the calling line display service from your network provider?

- Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at: www.gigaset.com/service

Handsfree mode

In handsfree mode, instead of holding the handset to your ear you can put it down, for example on the table in front of you. This allows others to participate in the call.

Activating/deactivating handsfree mode

Activating while dialling

- Enter the number and press the handsfree key.
- You should inform your caller before you use the speaker function so that they know someone else is listening.

Switching between earpiece and handsfree mode

- Press the handsfree key. During a call, activate or deactivate handsfree mode.
- If you wish to place the handset in the base/charging cradle during a call:
  - Press and hold the handsfree key while placing the handset in the base.

For instructions on how to adjust the loudspeaker volume, ➤ page 60.

Switching to mute

You can deactivate the microphone in your handset during an external call.

- Press key to mute the handset. The display shows Microphone is off.
- Press the key again to reactivate the microphone.

Please note

If the telephone is muted, all keys except the mute key and the end-call key will not work.
Making calls using network services

Network services are functions that your network provider makes available to you. You have to request these services from your network provider.

- It is not possible to reprogram the network services.
- If you require assistance, please contact your network provider.

Call waiting during an external call

If the function is activated during an external call you will hear a call waiting tone to signal that another external caller is trying to get through. If you have CLIP (→ page 29) the number of the waiting caller or the corresponding directory entry is shown in the display.

Activating/deactivating call waiting

<→ All Calls → Call Waiting
Status: Activate/deactivate.
Send: Press the display key.

Accepting a waiting call

You are making an external call and hear the call waiting tone.

You have the following options:

Options → Accept Waiting call
or
(only if CLIP is activated → page 29)
Accept Press the display key.

Once you have accepted the waiting call you can switch between the two callers ("call swap" → page 32) or speak to both at the same time ("conference" → page 32).

Rejecting a waiting call

You can hear the call waiting tone but do not want to speak to the caller.

Options → Reject Waiting call
The caller hears the busy tone.

Call divert (CD)

When diverting a call, the call is forwarded to another connection.

The following options are available:

- **All Calls**: Calls are diverted immediately. No more calls are signalled on your phone.
- **No Answer**: Calls are diverted if no one accepts the call within several rings.
- **When Busy**: Calls are diverted when your line is busy. Call is diverted without a call waiting tone.

<→ All Calls → Call Divert

Change multiple line input:

When:
- Select **All Calls / When Busy / No Answer**.

Phone Number:
Enter the number to which the call is to be diverted.

Status: Activate/deactivate call divert.
Send Press the display key.

After the announcement, press the end call key.
Consultation calls, call swap, conference

These functions enable you to:
- Call a second external caller (consultation call)
- Switch between two calls (call swap)
- Talk to two callers at the same time (conference)

Consultation call

You can call a second external caller. The first call is placed on hold.

During an external call:
- Press the display key. The phone number is dialled. You are connected to the second participant.
- If the caller does not answer, select the display key to return to the first participant.

Please note

You can also select the second participant's phone number from the directory (page 35) or the calls list (page 38).

Ending a consultation call

You are reconnected to the first caller.

You can also end the consultation call by selecting the end call key. The connection is briefly interrupted and you will be called back. Once you have pressed the talk key you are reconnected to the first caller.

Call swapping

You can speak to both callers one at a time (call swap).

Precondition: You are conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

- Use to swap between the participants.

The caller you are currently speaking to is marked with the icon.

End the current call

You are reconnected to the waiting caller.

Conference

You can speak to both participants simultaneously.

Precondition: You are conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

Press the display key. You and the two other callers (both marked by the icon) can hear and speak to each other simultaneously.

Ending a conference call

Press the end call key to end the call with both participants.

Or:

Press the display key. You return to the "call swap" status. You are reconnected to the caller with whom you started the conference call.

You can continue your conversation with the other callers.

Each of the callers can end their participation in the conference call by selecting the end call key and replacing the handset.
Making calls using network services

Further functions

Connecting without dialling
If you remove the telephone from the base/charging cradle or press the talk key, the stored number is automatically dialled after five seconds without having to press a button.

Connect → Select → All Calls → Fixed Destin.
Call

- Change multiple line input:
  - Phone Number:
    - Enter the telephone number.
  - Status:
    - Activate/deactivate function.

Press the display key.

Activating/deactivating the network mailbox

The network mailbox can be activated and deactivated.

Connect → Select → Network Mailbox

- Status:
  - Activate/deactivate.

Press the display key.
Using the directory and lists

The options are:
- Directory
- Redial list
- Incoming SMS message list
- Call lists
- List of missed appointments

You can create a personalised directory for your own individual handset. You can also send lists/entries to other handsets (➔ page 36).

Directory

You can save up to 150 entries in the directory.

- **Please note**
  For quick access to a number from the directory (shortcut), you can assign the number to a key (➔ page 58).

Directory

In the **directory**, you can save
- Up to three numbers and associated first names and surnames
- E-mail address
- Anniversaries with reminder
- VIP ringtones with VIP symbol.

You open the directory in idle status using the (reachable) key.

**Length of the entries**

3 numbers: each max. 32 digits
First name and surname: each max. 16 characters
E-mail address: max. 64 characters

**Saving a number in the directory**

1. (reachable) ➔ <New Entry>
2. Change multiple line input:

**First Name:** / **Surname:**
- Enter first names and/or surnames.
  - If a name is not entered in any of the fields, the telephone number is saved and displayed as the surname.
  - (For instructions on how to enter text and special characters, please see ➔ page 72.)

**Phone (Home):** / **Phone (Office):** / **Phone (Mobile):**
- Enter a number in at least one of the fields.
  - When scrolling through the directory, the entries are highlighted by a prefixed symbol: / / .

**E-mail:**
- Enter the e-mail address.

**Anniversary:**
- Select **On** or **Off**.
  - When set to On:
  - Enter **Annivers. (Date)** and **Anniversary (time)** and select reminder type: **Anniversary (tone)** ➔ page 36.

**VIP Group:**
- Mark directory entry as VIP (Very Important Person).
  - Each entry can be allocated to one of 6 VIP groups, which are defined by the colour of the symbol, the name of the VIP group and the corresponding ringtone.
  - VIP calls are recognised by the ringtone.
  - The background colour of the ringtone animation changes to the colour of the VIP group.
  - **Precondition:** Calling Line Identification (➔ page 29).

**Save**
- Press the display key.

Press the display key.
Order of directory entries

Directory entries are generally sorted alphabetically by surname. Spaces and digits take first priority. If only the first name was entered in the directory, this is incorporated into the sort order instead of the surname.

The sort order is as follows:
1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the first letter of the surname. These entries will then move to the beginning of the directory.

Selecting a directory entry

Open the directory.

You have the following options:

◆ Use to scroll through the entries until the required name is selected.
◆ Enter the first letters of the name; if necessary scroll to the entry with the key.

The directory searches for the surname. If a surname has not been entered, the directory searches for the first name.

Dialling with the directory

(Select entry).

Press the talk key.
(If several numbers have been entered, select the required number and press talk key again).

The number is dialled.

Managing directory entries

Viewing entries

(Select entry).

View
Press the display key. The entry is displayed.

Options
Press the display key.

The following functions can be selected with :

Display Number
To edit or add to a saved number, or to save it as a new entry, press after the number is displayed.

Delete Entry
Delete selected entry.

Copy Entry
to Internal: Send a single entry to a handset (page 36).
vCard via SMS: Send a single entry in vCard format via SMS.

Editing entries

(Select entry).

View Edit
Press the display keys one after the other.

Carry out changes and save.

Using other functions

(Select entry) (Open menu)

The following functions can be selected with :

Display Number
Edit or add to a saved number and then dial with or save as a new entry; to do this, press after the number appears on the display.

Edit Entry
Edit selected entry.

Delete Entry
Delete selected entry.
Using the directory and lists

Copy Entry
- to Internal: Send a single entry to a handset (page 36).
- vCard via SMS: Send a single entry in vCard format via SMS.

VIP Groups
Change the name and ringtone of VIP groups; to do this:
Select the VIP group → Edit
→ Change entry → Save.

Delete All
Delete all entries in the directory.

Copy All
- to Internal: Send the complete list to a handset (page 36).

Available Memory
Display the number of entries that are still available in the directory (page 34).

Using shortcut keys
- Press and hold the required shortcut key (page 58).

Sending the directory to another handset

Preconditions:
- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.

Sending the directory to another handset

Preconditions:
- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.

Sending the directory to another handset

Press and hold the required shortcut key (page 58).

Sending the directory to another handset

Select the internal number of the receiving handset and press OK.

You can transfer several individual entries one after the other by responding to the Entry copied - Copy next entry? prompt with Yes.

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Please note:
- Entries with identical numbers are not overwritten on the receiving handset.
- The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.
- Pictures and sounds allocated to entries are not transferred.

Copying the displayed number to the directory

You can copy numbers displayed in a list, e.g. the calls list or the redial list, or in an SMS to the directory.

If you have CNIP, the first 16 characters of the transmitted name are also copied to the Surname line.

A number is displayed:
Options → Copy to Directory
- Complete the entry → page 34.

Copying a number or e-mail address from the directory

In some operating situations, you can open the directory to copy a number or e-mail address, for example. Your handset need not be in idle status.

Depending on the operating situation, open the directory with (Select entry) or (Open menu).

Select entry (page 35).

Saving an anniversary in the directory

For each number in the directory, you can save an anniversary and specify a time at which a reminder call should be made on the anniversary (default setting: Anniversary: Off).

Press the display keys one after the other.

Scroll to the Anniversary line.

Select On.
Change multiple line input:

Annivers. (Date)
Enter day/month/year in 8-digit format.

Anniversary (time)
Enter the hour/minute for the reminder call in 4-digit format.

Anniversary (tone)
Select the type of signal for the reminder.

Save
Press the display key.

Please note
A time must be specified for reminder calls. If you select a visual signal, a time is not required and is automatically set to 00.00.

Deactivating anniversaries

(Select entry)
Press the display keys one after the other.
Scroll to the Anniversary line.
Select Off.
Save
Press the display key.

Reminder call on an anniversary

In idle status, a reminder call is shown in the handset display and indicated by the selected ringtone.

When you are on the phone a reminder call is indicated on the handset with a single advisory tone.

Anniversaries that are indicated during a call and that are elapsed are entered in the Missed Alarms list (page 40).

Redial list

The redial list contains the twenty numbers last dialled with the handset (max. 32 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

Manual redial

Press the key briefly.
Select entry.
Press the talk key again.
The number is dialled.

When a name is displayed, you can display the corresponding phone number by pressing the display key View.

Managing entries in the redial list

Press the key briefly.
Select entry.

Options
Open menu.

The following functions can be selected with :

Copy to Directory
Copy an entry to the directory (page 34).

Display Number (as in the directory, page 35)

Delete Entry (as in the directory, page 35)
Delete All (as in the directory, page 36)

Incoming SMS message list

All received SMS messages are saved in the incoming message list (page 44).
Using the directory and lists

Call lists

Precondition: Calling Line Identification (CLIP, page 29)
Your telephone stores various types of calls:

◆ Accepted calls
◆ Outgoing calls
◆ Missed calls

You can view each type of call separately or gain an overview of all calls. Each call record contains the last 20 numbers in its category.

When in idle status, open the call lists by selecting the Calls display key or via the menu:

![Calls]

List entry

New messages are displayed at the top.
Example of list entries:

<table>
<thead>
<tr>
<th>All Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Frank] 14.10.11, 15:40</td>
</tr>
<tr>
<td>![089563810] 14.10.11, 15:32</td>
</tr>
<tr>
<td>![...0123727859362922] 14.10.11, 15:07</td>
</tr>
</tbody>
</table>

Select the View display key to access additional information, including for example the number linked to the name. If you have CNIP, then the name and town that is registered with your network provider for the calling number will be displayed. If the name and town are not shown, it means that the caller has not requested Calling Line Identification or that Calling Line Identification has been withheld.

Select the Options display key to select the following options:

Copy to Directory
  - Copying a displayed number to the directory.
Delete Entry
  - Delete selected entry.
Delete All
  - Delete all entries.

When you quit the call lists, all entries are set to the status "old", i.e. the next time you open the call list they will no longer be shown in bold.

Message key function

Opening lists

You can use the message key ‹ to open the following list selection:

◆ network mailbox, if your network provider supports this function and a shortcut is set for the network mailbox ( page 51).
◆ Incoming message list ( page 44)
  - If several mailboxes are set up ( page 47), several lists are displayed.
◆ List of missed calls
◆ List of missed appointments ( page 40)

An advisory tone sounds as soon as a new message arrives in a list.
Using the directory and lists

In idle status, the display shows an icon for the new message:

- **Icon**
  - **New message...**

- **Description**
  - ...on the network mailbox
  - ...in list of missed calls
  - ...in the SMS list
  - ...in the Missed Alarms list

The number of new entries is displayed under the corresponding icon.

**Please note**

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (see your network provider user guide).

After pressing the message key you will see all the lists that contain messages and the network mailbox list.

Lists containing new messages are at the top of the list and are marked in a bold font.

Disabling/enabling message key flashing

You can select whether the message key flashes (default setting) or does not flash when new messages arrive. Please do the following:

- Press the key sequence:
  
  - The following is displayed:
    
    **System**
    
    **97**

- Press one of the following keys to select the message type:
  
  - for missed calls
  - for new SMS

Your selection is displayed (e.g., 5 for missed calls); the current setting flashes:

- Press key or , to set the behavior for new messages:
  
  - message key flashes (it stops when the key is pressed)
  - message key does not flash

Your selection is displayed (e.g., 1):

- Press the display key **OK**.
Making cost-effective calls

List of missed appointments

Missed anniversaries (→ page 36) are saved in the Missed Alarms list if:
- You do not accept an anniversary.
- The anniversary was signalled during a phone call.
- The handset is deactivated at the time of the anniversary.
- Open the list by pressing the messages key (→ page 38).

Each entry is shown with
- Number or name
- Date and time
The most recent entry is at the head of the list.
Press the display key Delete to delete the selected entry.
If 10 entries are already stored in the list, the next appointment reminder will delete the oldest entry.

Making cost-effective calls

Make phone calls through a network provider who offers particularly low-cost call rates (call-by-call).

Automatic network provider code (preselection)

You can store a call-by-call number (preselection number), which is automatically placed in front of numbers when you dial them.

In the "With Preselection" list, specify the dialling codes or the first digits of the dialling codes with which you wish the preselection number to be used.

In the "No Preselection" list enter the exception to the "With Preselection" list.

Example:

<table>
<thead>
<tr>
<th>Preselection No.</th>
<th>0999</th>
</tr>
</thead>
<tbody>
<tr>
<td>With Preselection</td>
<td>08</td>
</tr>
<tr>
<td>No Preselection</td>
<td>081</td>
</tr>
<tr>
<td></td>
<td>084</td>
</tr>
</tbody>
</table>

All numbers that start with 08 except for 081 and 084, are dialled with the preselection number 0999.

<table>
<thead>
<tr>
<th>Phone number</th>
<th>Dialed number</th>
</tr>
</thead>
<tbody>
<tr>
<td>07112345678</td>
<td>07112345678</td>
</tr>
<tr>
<td>08912345678</td>
<td>0999 08912345678</td>
</tr>
<tr>
<td>08412345678</td>
<td>08412345678</td>
</tr>
</tbody>
</table>
Making cost-effective calls

Saving preselection numbers

Telephony → Preselection → Preselection No.

Enter or change the preselection number (call-by-call number).

Save Press the display key.

Save or change entries in the preselection lists

Each of the two lists can contain 20 entries, each with 6 digits.

Numbers may be prefixed according to the country in the "with preselection" list. This means, for example, that all national calls or calls to the mobile network are automatically linked to the preselection number you have saved previously.

Telephony → Preselection → With Preselection / No Preselection

Select entry.

Enter or edit first digits of number.

Save Press the display key.

Temporarily cancelling preselection

Options → Preselection off

(Select number)

Permanently deactivating preselection

Telephony → Preselection → Preselection No.

Press and hold the display key until the preselection number is deleted.

Save Press the display key.
SMS (text messages)

Your device is delivered ready to send SMS messages.

Preconditions:
- Calling Line Identification is enabled for your phone line.
- Your network provider supports SMS on the fixed line network (information on this can be obtained from your network provider).
- You are registered with your service provider to send and receive SMS.
- To receive SMS messages you must be registered with your service provider. This is completed automatically when you send your first SMS.

Please note
If your phone is connected to a PABX, please read → page 49.

Writing/sending an SMS

Writing an SMS

Mailbox 2  Select mailbox if necessary and press OK.

Enter mailbox PIN if necessary and press OK.

New SMS  Select and press OK.

Write an SMS.

Sending an SMS

Press the talk key
Or:
Options  Press the display key.
Send  Select and press OK.
SMS  Select and press OK.

Select number with area code (even if you are in that area) from the directory or enter directly. For sending SMS to an SMS mailbox: add the mailbox ID to the end of the number.

Send  Press the display key. The SMS is sent.

Please note
- For instructions on how to enter text and special characters, please see page 72.
- An SMS can be up to 612 characters. If there are more than 160 characters, the SMS is sent as a linked SMS (up to 4 SMS messages with 153 characters each). The number of characters remaining and which part of a linked SMS has already been written is shown in the top right of the display.

- If you are interrupted by an external call while writing an SMS, the text is automatically saved in the draft SMS list.
- If the memory is full, or if the SMS function on the base is being used by another handset, the operation is cancelled. An appropriate message appears in the display. Delete SMS messages you no longer require or send the SMS later.
**SMS status report**

**Precondition:** Your network provider supports this feature.

If you have activated the status report, you will receive an SMS with a confirmation message after sending.

**Activating/deactivating status reports**

SMS \(\rightarrow\) \(\rightarrow\) Settings

Status Report

Select and press \(\text{Change}\) \(\checkmark=\text{on}\).

**Reading/deleting status report/saving number to directory**

- Open the incoming message list \(\rightarrow\) page 44) and then:
  - Select SMS with \(\text{State OK}\) or \(\text{State not OK}\) status.

**Draft SMS list**

You can save an SMS in the draft SMS list, and edit and send it later.

**Saving an SMS in the draft SMS list**

- You are writing an SMS \(\rightarrow\) page 42).
  
  \(\text{Options}\) Press the display key.
  
  \(\text{Save Entry}\) Select and press \(\text{OK}\).

**Opening the draft SMS list**

SMS \(\rightarrow\) \(\rightarrow\) if necessary \(\rightarrow\) \(\rightarrow\) \(\rightarrow\) Draft

The first list entry is displayed, e.g.

<table>
<thead>
<tr>
<th>Saved</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.10.11 15:07</td>
</tr>
</tbody>
</table>

The number will be displayed in the first line, if the entry has been saved with the phone number, i.e. when the SMS was saved from the incoming message list.

**Reading or deleting SMS messages**

- Open the draft SMS list and then:
  - \(\text{Read}\) Press the display key. The entry will be displayed. Scroll line by line using \(\text{Read}\).
  
  Or delete the SMS with
  - \(\text{Options}\) \(\rightarrow\) \(\text{Delete Entry}\) \(\rightarrow\) \(\text{OK}\).

**Writing/changing an SMS**

- You are reading an SMS in the draft SMS list.

**Deleting draft SMS list**

- Open the draft SMS list and then:
  - \(\text{Options}\) \(\rightarrow\) \(\text{Delete All}\) \(\rightarrow\) \(\text{OK}\).

You have the following options:

- \(\text{Send}\)
  - Send stored SMS.

- \(\text{Edit}\)
  - Edit the text of the saved SMS and then send it \(\rightarrow\) page 42).

**Character Set**

Display text in the selected character set.
SMS (text messages)

Sending SMS messages to an e-mail address

If your service provider supports the SMS as e-mail feature, you can also send your SMS messages to e-mail addresses.

The e-mail address must be at the beginning of the text. You must send the SMS to the e-mail service of your SMS send centre.

.Send icon → E-mail icon (Mailbox, mailbox PIN) → New SMS

Load the e-mail address from the directory or enter it directly. End the entry with a space or colon (depending on the service provider).

Enter the SMS text.

Options Press the display key.
Send Select and press OK.
E-mail Select and press OK. If the number of the e-mail service is not entered (→ page 48), enter the number of the e-mail service.

Send Press the display key.

Sending SMS messages as a fax

You can also send an SMS to a fax machine.

Precondition: Your network provider supports this feature.

Fax icon You are writing an SMS (→ page 42).

Options Press the display key.
Send Select and press OK.
Fax Select and press OK.

.Send icon / E-mail icon Select number from the directory or enter it manually. Enter the number with area code (even if you are in the same area).

Send Press the display key.

Receiving an SMS

All received SMS messages are saved in the incoming SMS list. Linked SMS messages are displayed as one message. If this is too long or is not transferred completely, it is split into individual messages. Since an SMS remains in the list even after it has been read, you should regularly delete SMS messages from the list.

The display tells you if the SMS memory is full.

Please note

Each incoming SMS is signalled by a single ring (ringtone as for external calls). If you accept such a "call", the SMS will be lost. To prevent this ring, suppress the first ringtone for all external calls (→ page 49).

Incoming SMS list

The incoming SMS list contains:

✦ All received SMS messages, starting with the most recent.
✦ SMS messages that could not be sent due to an error.

New SMS messages are signalled on all Gigaset C610H handsets by the menu icon in the display, the flashing message key and an advisory tone.

Opening the incoming SMS list with the icon key

Press.

The incoming message list is indicated by the mailbox name and the number of entries (example):

<table>
<thead>
<tr>
<th>SMS:</th>
<th>(2)</th>
</tr>
</thead>
</table>

bold: new entries
normal font: read entries
If necessary select a mailbox and open list by selecting OK (if necessary enter mailbox PIN and confirm by pressing OK).
The number and date of receipt are displayed in the entry list.

Opening the incoming message box via the SMS menu

☞ → Envelope → if necessary select mailbox, enter mailbox PIN) → Incoming

Deleting the incoming SMS list
All new and old SMS messages in the list are deleted.
☞ Open the incoming message box.
Options → Open menu.
Delete All Select, press OK and confirm with Yes. The list is cleared.

Reading or deleting SMS messages
☞ Open the incoming message list, then:
Options → Select SMS.
Read Press the display key. The entry will be displayed. Scroll line by line using ☞.

Or delete the SMS with
Options → Delete Entry → OK.

After you have read a new SMS, it is given the status "Old" (is no longer shown in bold).

Changing the character set
☞ Reading an SMS
Options → Press the display key.
Character Set Text is shown in the selected character set.

Replying to or forwarding text messages
☞ Reading an SMS
Options → Press the display key.

You have the following options:
Reply Write and send a new SMS in reply to the sender (☞ page 42).
Edit Edit the text in the SMS and return it to the sender (☞ page 42).
Forward Forward the SMS to another number (☞ page 42).

Copying the number to the directory

Copying the sender’s number
☞ Open the incoming message list and select entry (☞ page 44).
Options → Copy to Directory
Complete the entry ☞ page 36.

Please note
An attached mailbox identifier is added to the directory.

Copying/dialling numbers from an SMS text
☞ Read the SMS and scroll to the telephone number.
The digits are highlighted.
Press the display key.
Complete the entry ☞ page 36.
Or:
Press the talk key to dial the number.
If you wish to use the number to send an SMS:
☞ Save the number with the local area code (dialling code) in the directory.
SMS (text messages)

SMS with vCard

The vCard is an electronic business card. It is displayed by the symbol in the body of the SMS.

A vCard can include:
- Name
- Private number
- Business number
- Mobile phone number
- Birthday

Entries in a vCard can individually be saved to the directory one after the other.

Opening the vCard

- Read the SMS containing the vCard.
  - Press the display key.
  - To return to the body of the SMS, press Back.
- Select number.
  - Press the display key.

When you save a number, the directory is opened automatically. The number and name are copied. If a birthday is entered on the vCard, the date is copied to the directory as an anniversary.
- If necessary, edit the entry in the directory and save it. You will return to the vCard automatically.

Notification by SMS

You can be notified about missed calls via SMS.

Precondition: For missed calls, the caller’s number (CLI) must have been transmitted.

Notification is sent to your mobile phone or another device with SMS functionality.

You only need to save the telephone number to which you wish the message to be sent.

Settings → Notification

- Change multiple line input:
  - To:
    - Enter the number to which the SMS should be sent.
  - On missed call
    - Select On if you require SMS notification.

Save Press the display key.

Warning

Do not enter your own fixed line network number for the notification of missed calls. This can lead to chargeable endless looping.
SMS mailboxes

The general mailbox is the default setting. Anyone can access this mailbox and it cannot be protected by a PIN. You can additionally set up three personal mailboxes and protect these with a PIN. Each mailbox is identified by a name and a "mailbox ID" (a kind of extension number).

Please note:
- If you operate a number of devices (bases) with SMS functionality on a single phone line, then each SMS mailbox ID may only occur once. In this case you must also change the preset ID of the general mailbox ("0").
- You can only use personal mailboxes if your service provider supports this function. You can tell whether this is the case by the addition of a star (*) to the number of a (preset) SMS centre.
- If you have forgotten your mailbox PIN, you can reset it by restoring default settings of the base. This will delete all SMS messages from all mailboxes.

Setting up and changing a personal mailbox

Setting up a personal mailbox

Select mailbox, e.g. Mailbox 2 and press Edit.
- Change multiple line input:

Activation:
- Activate or deactivate mailbox.

Name:
- Enter name.

Box ID:
- Select mailbox ID (0–9). You can only select the available numbers.

Protection:
- Activate/deactivate PIN protection.

SMS PIN
- If necessary, enter 4-digit PIN.

Sending an SMS to a personal mailbox

To send an SMS to a personal mailbox, the sender must know your ID and enter it after your number.
- You can send your SMS contact an SMS via your personal mailbox.

Your SMS contact will receive your SMS number with current ID and can save it in their directory. If the ID is invalid, the SMS will not be delivered.
Setting SMS centres

SMS messages are exchanged between SMS centres operated by service providers. You must enter the SMS centre through which you wish to send and receive SMS messages into your phone. You can receive SMS messages from **every** SMS centre that is entered, provided you have registered with your service provider.

Your SMS messages are sent via the **SMS centre** that is entered as the active **send service centre**. However, you can activate any other SMS centre as the active send service centre to send a current message (**page 48**).

If no SMS service centre is entered, the SMS menu only contains the entry **Settings**. Enter an SMS Service Centre (**page 48**).

Entering/changing SMS centres

- You should find out about the services and special functions offered by your service provider **before you make a new application** and/or before you delete pre-configured call numbers.

Select SMS centre (e.g. **Service Centr.1** and press **Edit**.

- Change multiple line input:
  - **Active Send**: Select **Yes** if SMS messages are to be sent via the SMS centre. For the SMS centres 2 to 4, the setting only applies to the next SMS.

**SMS Service Centre no.**:
  - Enter the number of the SMS service and insert a star if your service provider supports personal mailboxes.

**Send e-mail to**:
  - Enter the number of the e-mail service.

**Save** Press the display key.

**Please note**
Ask your service provider for details on how to enter service numbers if you wish to use personal mailboxes (precondition: your service provider supports this function).

Sending an SMS via another SMS centre

- Activate the SMS centre (2 to 4) as the active send service centre.
- Send the SMS.

This setting only applies to the next SMS to be sent. After that, the setting returns to **Service Centr. 1**.
**SMS info services**

You can have your service provider send you specific information by SMS (e.g. weather forecast or the lottery numbers). A total of up to 10 info services can be saved. You can obtain information about the info services available and their costs from your service provider.

**Setting up/ordering a SMS service**

**Ordering an SMS service**

- Select SMS service.
- Press the display key.

**Setting up an SMS service**

- Select an empty entry, delete beforehand if necessary. Then:
  - Press the display key.
  - If necessary, enter code, designation and destination number.
  - Press the display key.

**Editing the entry of an SMS service**

- Select the SMS service (see above). Then:
  - Open menu.
  - Select and press **OK**.
  - If necessary, change the code, designation or destination number.
  - Press the display key.

**Deleting an SMS service**

- Select the SMS service (see above). Then:
  - Open menu.
  - Select and press **OK**.

**SMS on a PABX**

- You can only receive an SMS when the Calling Line Identification is forwarded to the extension of the PABX (CLIP). The CLIP evaluation of the SMS centre number is completed in your Gigaset.
- Depending on your PABX, you may have to add the access code (external line prefix) before the number of the SMS centre.
- If in doubt, test your PABX, e.g. by sending an SMS to your own number: once with and once without the access code.
- When you send SMS messages, your sender number may be sent without your extension number. In this case the recipient cannot reply to you directly.

Sending and receiving SMS messages on ISDN PABXs is only possible via the MSN number assigned to your base.

**Activating/deactivating first ringtone muting**

- Open the main menu.
- Press keys.
- Make the first ring audible.
- Or:
- Mute the first ring.
SMS (text messages)

Activating/deactivating SMS function

If you deactivate the SMS function, you cannot send or receive any SMS messages with your phone.

The settings you have selected for sending and receiving SMS messages (e.g. the numbers of the SMS centres) and the entries in the incoming and draft SMS lists are saved even after you turn off your phone.

Open the main menu.

*#Q5#2L

Enter the digits.

§OK§

Deactivate the SMS function.

Or:

§OK§

Activate the SMS function (default setting).

SMS troubleshooting

Error codes when sending

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>E0</td>
<td>Calling Line Identification permanently withheld (CLIR) or Calling Line Identification not activated.</td>
</tr>
<tr>
<td>FE</td>
<td>Error occurred during SMS transmission.</td>
</tr>
<tr>
<td>FD</td>
<td>Connection to SMS centre failed; see self-help.</td>
</tr>
</tbody>
</table>

Self-help with errors

The following table lists error situations, possible causes and provides notes on troubleshooting.

You cannot send messages.

1. You have not requested the CLIP service (Calling Line Identification Presentation).
   - Ask your service provider to enable this service.
2. SMS transmission has been interrupted (e.g. by a call).
   - Re-send the SMS.
3. The network provider does not support this feature.
4. No number or an invalid number is entered for the SMS centre set as the active send service centre.
   - Enter the number (→ page 48).

You receive an incomplete SMS.

1. Your phone's memory is full.
   - Delete old SMS messages (→ page 43).
2. The service provider has not yet sent the rest of the SMS.

You have stopped receiving SMS messages.

1. You have changed the ID of your mailbox.
   - Give your SMS contacts your new ID or undo the change (→ page 47).
2. You have not activated your mailbox.
   - Activate your mailbox (→ page 47).
3. Call divert (redirecting) is activated with When: All Calls or for the network mailbox by selecting All Calls.
   - Change the call divert (→ page 31).

The SMS is played back.

1. The "display call number" feature is not activated.
   - Ask your service provider to activate this function (chargeable).
2. Your mobile phone operator and your fixed line network SMS service provider have no agreement to work together.
   - Obtain information from your fixed line network SMS service provider.
3. Your terminal has been recorded by your SMS provider as having no fixed line network SMS functionality, i.e. you are not registered with the provider.
   - Send any SMS to automatically register your telephone to receive SMS.

Messages are only received during the day.

The terminal is recorded in your SMS provider's database as having no fixed line network SMS functionality, i.e. you are not registered with the provider.

- Obtain information from your fixed line network SMS service provider.
- Send any SMS to automatically register your telephone to receive SMS.
Using the network mailbox

The network mailbox is your network provider’s answering machine within the network. You cannot use the network mailbox unless you have requested it from your network provider.

Configuring fast access for the network mailbox

With fast access, you can dial the network mailbox directly.

Fast access is preset for the network mailbox. You only need to enter the number of the network mailbox.

Configuring fast access for the network mailbox and entering the network mailbox number

- Press and hold. You are connected directly to the network mailbox.
- Press handsfree key [n] if required. You will hear the network mailbox announcement.

Calling the network mailbox

Press handsfree key [n] if required. You will hear the network mailbox announcement.

Viewing the network mailbox message

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number will be displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number will be saved in the missed call list and the message key flashes (page 38).
ECO DECT

**Reduced energy consumption**

By using an energy-saving power supply, your telephone consumes less power.

**Reducing radiation**

The radiation from your telephone is reduced automatically:

- **Handset**: The closer the handset is to the base, the lower the radiation.
- **Base station**: The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and base even more by using **Eco Mode**:

- **Eco Mode**
  Reduces the radiation of the base station and handset by 80% - whether you are making a call or not. **Eco Mode** reduces the range of the base station by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

**Switching off radiation**

- **Eco Mode+**
  When you activate **Eco Mode+**, radiation (DECT transmission power) from the base and handset is switched off in the idle state.
  This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.

**Eco Mode / Eco Mode+** can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset does not have to be in the base.

---

**Activating/deactivating the Eco Mode / Eco Mode+**

- Press the display key (on).

**Status displays**

<table>
<thead>
<tr>
<th>Display icon</th>
<th>Signal strength:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>– good to poor</td>
</tr>
<tr>
<td></td>
<td>– no signal</td>
</tr>
<tr>
<td>white</td>
<td>Eco Mode deactivated</td>
</tr>
<tr>
<td>green</td>
<td>Eco Mode enabled</td>
</tr>
<tr>
<td>white</td>
<td>Eco Mode+ enabled (displayed instead of the reception strength icon when in idle status)</td>
</tr>
<tr>
<td>green</td>
<td>Eco Mode and Eco Mode+ activated</td>
</tr>
</tbody>
</table>

---

**Please note**

- **With Eco Mode+ enabled**, press and hold the talk key (to check that the base can be reached. You will hear the dialing tone if the base can be reached.
- **When Eco Mode+ is enabled**:
  - call setup will be delayed by approx. 2 seconds.
  - handset standby time will be reduced by approx. 50%.
- **Registering handsets that do not support Eco Mode+** will cause the mode to be deactivated on the base and all other handsets.
- **Activating Eco Mode** reduces the range of the base.
- **Eco Mode / Eco Mode+** and repeater support (page 63) cancel each other out, i.e. if you use a repeater you cannot use **Eco Mode** and **Eco Mode+**.
Setting the alarm clock

**Precondition:** The date and time have already been set (→ page 15).

**Activating/deactivating the alarm clock and setting the wake-up time**

- Change multiple line input:
  - **Alarm Clock**
  - **Change multiple line input:**

**Activation:**
- Select **On** or **Off**.

**Time:**
- Enter the wake-up time in 4-digit format.

**Volume:**
- Set the volume (1–6).

**Melody:**
- Select melody.

**Save**
- Press the display key.

In idle status, the alarm icon and wake-up time are displayed.

A wake-up call is signalled on the display and with the selected ringtone (→ page 2). The wake-up call sounds for 60 seconds. If no key is pressed, the wake-up call is repeated twice at five minute intervals and then switched off.

During a call, the wake-up call is only signalled by a short tone.

**Deactivating the wake-up call/repeating after a pause (snooze mode)**

**Precondition:** A wake-up call is sounding.

- **OFF**
  - Press the display key. The wake-up call is deactivated.

- **Snooze**
  - Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated completely.

Using several handsets

**Registering handsets**

You can register up to six handsets to your base.

A Gigaset C610H handset can be registered on up to four bases.

**Manual registration of the Gigaset C610H on Gigaset C610**

You must activate manual registration of the handset on both the handset (1) and the base (2).

When the registration process has completed successfully, the handset returns to idle status. The handset’s internal number is shown in the display e.g. **INT 1**. If not, repeat the procedure.

1) **On the handset**

The handset must not be registered to a base.

- **Register**
  - Press the display key.
  - The handset is already registered to a base:

2) **On the base**

Within 60 seconds press and **hold** the registration/paging key on the base (→ page 1) (approx. 3 seconds).

- **Select base, e.g. Base 3 and press OK.**
- **If required, enter the system PIN for the base and press OK.**

A message displays that a search for a base that is ready for registration is being carried out.
Using several handsets

Registering other handsets
You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset
   - Start to register the handset as described in its user guide.

2) On the base
   Press and hold the registration/paging key on the base (page 1) (approx. 3 sec.).

De-registering handsets
You can de-register any other registered handset from any registered Gigaset C610H handset.

Calling a specific handset
Initiate internal call.
Enter the number of the handset.

Or:
Initiate internal call.
Select handset.
Press the talk key.

Calling all handsets ("group call")
Initiate internal call.
Press the star key.

or
Call All
Select menu option and
Press the talk key.

All handsets are called.

Ending a call
Press the end call key.

Changing the base
If your handset is registered to more than one base, you can set it to a particular base or to the base that has the best reception (Best Base).

Select one of the registered bases or Best Base and press Select.

Making internal calls
Internal calls to other handsets registered on the same base are free.

Locating a handset ("Paging")
You can locate your handset using the base.

Briefly press the registration/paging key on the base (page 1).
All handsets will ring simultaneously ("paging"), even if the ringtones are deactivated.

Ending paging
Briefly press the registration/paging key on the base or press the talk key on the handset.
Transferring a call to another handset

You can transfer an external call to another handset (connect).

Open the list of handsets. The external participant hears hold music if activated (➔ page 63).

Select a handset or Call All and press OK.

When the internal participant answers:

- If necessary, announce the external call.
- Press the end call key.

The external call is transferred to the other handset.

If the internal participant does not answer or the line is busy, press the display key End to return to the external call.

When transferring a call you can also press the end call key (➔) before the internal participant answers.

Then, if the internal participant does not answer or the line is busy, the call will automatically return to you.

Internal consultation/conference calls

When you are conducting an external call, you can call an internal participant at the same time for consultation or hold a conference call between all 3 participants.

You are conducting an external call:

Open the list of handsets. The external participant hears hold music if activated (➔ page 63).

Select handset and press OK. You are connected to the internal participant.

Either:

End Press the display key.

You are reconnected with the external participant.

Or:

Conference Press the display key.

All 3 participants are connected with each other.

Ending a conference call

Press the end call key.

If an internal participant presses the end call key (➔), the other handset remains connected to the external participant.

Accepting/rejecting call waiting

If you receive an external call during an internal call, you will hear the call waiting tone (short tone). The caller's number or name will appear in the display if Calling Line Identification is enabled.

Ending an internal call, accepting an external call

Accept Press the display key.

The internal call is ended. You are connected to the external caller.

Rejecting the external call

Reject Press the display key.

The call waiting tone is turned off. You remain connected with the internal participant. The ringtone can still be heard on other registered handsets.
Using several handsets

Listening in to an external call

**Precondition:** The Listening In function must be activated.

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All participants are made aware of the "listening in" by a signal tone.

**Activating/deactivating listening in**

Press the Changes button to activate/deactivate the function (✓ = on).

**Internal listening in**

The line is engaged with an external call. Your screen will display information to that effect. You want to listen in to the external call.

Press and hold the talk key.

You can listen in to the call. All participants hear a signal tone. During this time, this handset displays the **Conference** message and it is not possible to dial another number from this handset.

**Ending listening in**

Press the end call key.

All participants hear a signal tone.

If the first internal participant presses the end call key (✓), the handset that has "listened in" remains connected to the external participant.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically on registration. You can change these names. The name must be no more than 10 characters. The changed name is displayed in every handset list.

**Changing a handset's internal number**

A handset is automatically assigned the lowest free number when it is registered. If all slots are occupied, number 6 is overwritten if this handset is in idle status. You can change the internal number of all registered handsets (1–6).

**Assign Handset No.**

Select and press OK.

Select number. Only numbers that have not been assigned are displayed.

Press the display key to save the input.
Using a handset as a room monitor (Babyphone)

If the room monitor is activated, a previously saved destination number is called as soon as a set noise level is reached. You can save an internal or external number in your handset as the destination number. All of the handset keys are deactivated, with the exception of the display keys.

The room monitor call to an external number is terminated after approximately 90 seconds. The room monitor call to an internal number (handset) stops after approx. 3 minutes (depending on the base). When the room monitor is activated, all keys are locked except the end call key. The handset's speaker can be switched on or off (Two Way Talk = On or Off). If Two Way Talk is switched on, you can answer the room monitor call.

When the room monitor is activated, incoming calls to the handset are indicated without a ringtone and are only shown on the screen. The display and keypad are not illuminated and advisory tones are also turned off.

If you accept an incoming call, the room monitor is suspended for the duration of the call, but the function remains activated. If you deactivate then reactivate the handset, the room monitor remains activated.

Activating the room monitor and entering the destination number

- Change multiple line input:

Activation:
Select On to activate.

Alarm to:
Select Internal or External.

External number: Select the number from the directory (press display key \[ \] or enter it directly.

Internal number: Select display key \[ Change \] Select handset or Call All if you want to call all registered handsets \[ OK \].

In idle status, the destination number or the internal destination number is displayed.

Two Way Talk:
Switch the handset's speaker on or off (select On oder Off).

Sensitivity:
Select sensitivity for noise level (Low or High).
Handset settings

- Press Save to save the settings.

When the room monitor function is activated, the idle display looks as shown below:

Changing the set destination number

- Enter and save number as described in "Activating the room monitor and entering the destination number" (→ page 57).

Cancel/deactivate room monitor

Press the end call key \(\text{end}\) to cancel the call when the room monitor is activated.

In the idle status press the display key \(\text{OFF}\) to deactivate the room monitor mode.

Deactivating the room monitor remotely

Preconditions: The phone must support tone dialling and the room monitor should be set for an external destination number.

- Accept the call from the room monitor and press keys \(9\) \(#\).

The room monitor function will deactivate after the call ends. There will be no further room monitor calls. The other room monitor settings (e.g. no ringtone) on the handset will remain activated until you press the display key \(\text{OFF}\) on the handset.

To reactivated the room function with the same phone number:

- Turn on the activation again and save with Save (→ page 57).

Handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Quick access to numbers and functions

You can assign a number from the directory to each of the digit keys \(0\) \(\text{to} \ 9\) \(\text{and} \ 2\) \(\text{to} \ 9\) \(\text{to} \text{QuickDial}\).

The left and right display keys have a function pre-selected by default. You can change the assignment (→ page 59).

The number is then dialled or the function started by simply pressing a key.

Assigning digit keys

Precondition: You have not yet assigned a number to the digit key.

- Press and hold the digit key.
  
or
  - Press the digit key briefly and press the \text{QuickDial} display key.

The directory is opened.

- Select an entry and press \text{OK}.

The entry is saved on the appropriate digit key.

Please note

If you delete or edit the entry in the directory at a later date, this will not affect the assignment to the number key.
Dialling a number/changing assignment

Precondition: The digit key already has a number assigned to it.

When the handset is in idle status
- Press and hold the digit key.
  The number is dialled immediately.

or
- Briefly press the digit key:
  Press the display key with number/name (abbreviated if necessary) to dial the number or
  Press the Change display key to change the digit key assignment or to delete the assignment.

Changing display key assignments

- Press and hold the left or right display key.

The list of possible key assignments is opened. The following can be selected:

Room Monitor
  Assign menu for setting and activating the room monitor to a key (→ page 57).

Alarm Clock
  Assign menu for setting and activating the alarm clock to a key (→ page 53).

Redial
  Display the redial list.

More Functions...
  More features are available:

  INT
  Internal calls (→ page 54).

  SMS
  Assign menu for SMS functions to a key (→ page 42).

  Select an entry and press OK.

Changing the display language

You can view the display texts in different languages.

Language
  The current language is indicated by a Ø.
  Select language and press Select.

If you accidentally choose a language you do not understand:

Select the correct language and press the right display key.

Setting the display

Setting the screensaver

You can set a picture or the time to be displayed as a screensaver when the handset is in idle status. This will replace the idle status display. It may conceal the date, time and name.

The screensaver is not displayed in certain situations, e.g. during a call or if the handset is deregistered.

If a screensaver is activated, the Screensaver menu option is marked with Ø.

Display Screensaver
  The current setting is displayed.

  Change multiple line input:

  Activation:
  Select On (screensaver is displayed) or Off (no screensaver).

  Selection:
  Select screensaver or

  View
  Press the display key. The active screensaver is displayed.
  Select screensaver and press OK.

  Save
  Press the display key.

When the screensaver conceals the display, briefly press to show the idle display.
Handset settings

**Setting large font**

You can increase the font size of print and symbols in selection fields, lists and in the directory to improve readability. After doing this, only one entry instead of multiple entries can be shown at the same time on each display and names are shortened where necessary.

- Press display key (🥰 = on).

**Setting the colour scheme**

You can set the display to have a dark or light background.

- Select Colour Scheme 1 or Colour Scheme 2 and press OK.

**Setting the display backlight**

Depending on whether or not the handset is in the base/charging cradle, you can activate or deactivate the lighting. If it is activated, the display is permanently dimmed. If the backlight is deactivated it is switched on by pressing any key. **Digit keys** appear on the display for pre-dialling; **all other keys** do not have any further functions.

- The current setting is displayed.

**Activating/deactivating auto answer**

If you activate this function, when you receive a call you can simply lift the handset out of the base/charging cradle without having to press the talk key 📞.

- Press display key (🥰 = on).

**Changing the speaker/earpiece volume**

You can set the loudspeaker volume for handsfree talking and the earpiece volume to five different levels.

In idle status:

- Call up the Handset Volume menu.
- Set the earpiece volume.
- Scroll to the Speaker: line.
- Set the speaker volume.
- Press the display key if necessary to save the setting permanently.

**Setting the volume during a call:**

- Press the control key.
- Select volume.

The setting will automatically be saved after approximately 3 seconds, if not then press the display key 📞. If 📞 is assigned to another function, e.g. call swap (page 32):

- Open menu.
- Select and press OK.

Configure setting (see above).

**Please note**

- With the On setting, the standby time of the handset can be significantly reduced.
- You can also set the call volume using the menu (page 27).

Save Press the display key.
Changing ringtones

- **Volume:**
  You can choose between five volumes (1–5; e.g., volume 3 = ![image](image1.png)) and the "crescendo" ringtone (6; volume increases with each ring = ![image](image2.png)).

- **Ringtones:**
  You can select a ringtone from a list of pre-loaded ringtones.

You can set different ringtones for the following functions:
- **Int. Calls**
- **Extern. Calls**

Setting volume/melody

In idle status:
1. ![image](image3.png) ![image](image4.png) ![image](image5.png) Audio Settings
2. ![image](image6.png) ![image](image7.png) ![image](image8.png) Ringtones(Handset)
3. ![image](image9.png) ![image](image10.png) ![image](image11.png) Volume / Melodies
   - ![image](image12.png) Set volume/melody for internal calls and anniversaries.
   - ![image](image13.png) Scroll to the next line.
   - ![image](image14.png) Set volume/melody for external calls.

- **Save**
  Press the display key to save the setting.

- **Additionally for external calls:**
  You can specify a time period when you do not want the telephone to ring, e.g., during the night.
  1. ![image](image15.png) ![image](image16.png) ![image](image17.png) Audio Settings
  2. ![image](image18.png) ![image](image19.png) ![image](image20.png) Ringtones(Handset) → Time Control
  
  **For external calls:**
  - Select On or Off.
  
  If the time control is activated:
  **Suspend ring. from:**
  - Enter the start of the period in 4-digit format.

Switching on/off the ringtone for anonymous calls

You can set your handset not to ring if a caller withholds their number. The call will only be signalled in the display.

In idle status:
1. ![image](image21.png) ![image](image22.png) ![image](image23.png) Audio Settings
2. ![image](image24.png) ![image](image25.png) ![image](image26.png) Ringtones(Handset)
3. ![image](image27.png) ![image](image28.png) Anon. Calls Silent

- **Press** ![image](image29.png) to activate/deactivate the function (³ = on).

Activating/deactivating the ringtone

You can deactivate the ringtone on your handset before you answer a call or when the handset is in idle status; the ringtone can be deactivated permanently or just for the current call. The ringtone cannot be re-activated while an external call is in progress.

**Deactivating the ringtone permanently**

- **Press and hold** the star key.
  
  The ![image](image30.png) icon appears in the display.

**Reactivating the ringtone**

- **Press and hold** the star key.

**Deactivating the ringtone for the current call**

- **Silence**
  Press the display key.
Handset settings

**Activating/deactivating the alert tone**

In place of the ringtone you can activate an alert tone. When you receive a call, you will hear a short tone ("Beep") instead of the ringtone.

Press and hold the star key and within 3 seconds:

- Press the display key. A call will now be signalled by one short alert tone.
  The icon appears in the display.

**Activating/deactivating advisory tones**

Your handset uses advisory tones to tell you about different activities and statuses. The following advisory tones can be activated/deactivated independently of each other:

- **Key click**: every key press is confirmed.
- **Confirmation tone** (ascending tone sequence): at the end of an entry/setting and when an SMS or a new entry arrives in the call list
- **Error tone** (descending tone sequence): when you make an incorrect entry
- **Menu end tone**: when scrolling to the end of a menu
- **Battery low beep**: the battery requires charging.

In idle status:

- **Select/change input field**.
- **Navigate in the input field**.
- **If necessary, delete number**: press the display key.
- **Enter number**.
- **Press the display key**.

### Example:

<table>
<thead>
<tr>
<th>Area Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>International code</strong>: 00-30</td>
</tr>
<tr>
<td><strong>Local area code</strong>: 0-[]</td>
</tr>
</tbody>
</table>

### Please note

You can also set the call volume, the ringtones and the advisory tones via the menu (→ page 27).

**Setting your own area code**

In order to transfer phone numbers (e.g. in vCards), it is essential that your area code (international and local area code) is saved on the phone.

Some of these numbers are already preset.

- **Select/change input field**.
- **Navigate in the input field**.
- **If necessary, delete number**: press the display key.
- **Enter number**.
- **Press the display key**.

### Example:

- **Select On or Off**.
- **Select On or Off**.
- **Select On or Off**.
Recovering the handset

**default settings**

You can reset individual settings and changes that you have made.

The following settings are **not** affected by a reset:
- Registration to the base
- Date and time
- Directory entries, the call lists, the SMS lists

Press `Handset Reset` to confirm. Press the display key.

Base settings

The base settings are carried out using a registered Gigaset C610H handset.

**Activating/deactivating music on hold**

Press `Audio Settings` to activate or deactivate the music on hold ( = on).

Repeater support

With a repeater you can increase the range and signal strength of your base. You will need to activate repeater mode. This will terminate any calls that are in progress at the time.

**Precondition:** A repeater is registered.

Press `System` to deactivate repeater mode ( = on).

**Please note**

Eco Mode / Eco Mode+ (page 52) and repeater support cancel each other out, i.e. if you use a repeater you cannot use Eco Mode and Eco Mode+.

Protecting against unauthorised access

Protect the system settings of the base with a PIN known only to yourself. The system PIN must be entered when, for example, registering/deregistering a handset to/from the base or when restoring the default settings.

**Changing the system PIN**

You can change the 4-digit system PIN set on the base (default setting: 0000) to a 4-digit PIN known only by you.

Enter the current system PIN and press `OK`.

Enter your new system PIN and press `OK`.

Please note: Eco Mode / Eco Mode+ (⇒ page 52) and repeater support cancel each other out, i.e. if you use a repeater you cannot use Eco Mode and Eco Mode+.

Eco Mode / Eco Mode+

If you use a repeater you cannot use Eco Mode and Eco Mode+.

Please note: Eco Mode / Eco Mode+ (⇒ page 52) and repeater support cancel each other out, i.e. if you use a repeater you cannot use Eco Mode and Eco Mode+.

Eco Mode / Eco Mode+

Please note: Eco Mode / Eco Mode+ (⇒ page 52) and repeater support cancel each other out, i.e. if you use a repeater you cannot use Eco Mode and Eco Mode+.
Base settings

Resetting the system PIN

If you have forgotten your system PIN you can reset the base to the original code 0000:
Disconnect the power cord from the base.
Hold down the registration/paging key on the base while reconnecting the power cable to the base. Press and hold the key for at least five seconds.
The base has now been reset and the system PIN 0000 set.

Please note

All handsets are deregistered and must be re-registered. All settings are restored to the factory settings.

Restoring the base to the factory settings

When the settings are restored
◆ date and time will be retained
◆ handsets are still registered
◆ Eco Mode is switched on and Eco Mode+ is switched off
◆ the system PIN is not reset

Enter the system PIN and press OK.
Press the display key.
Connecting the base to the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.
You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Dialling modes and recall

The current setting is indicated by Ø.

Changing the dialling mode

The following dialling modes can be selected:
• Tone dialling (DTMF)
• Dial pulsing (DP)

Select dialling mode and press Select (Ø = selected).

Setting recall

Your phone is preset at the factory for operation on the main connection. For operation on a PABX, you may have to change this value. Please refer to the user guide for your PABX.

Saving an access code (outside line code)

Precondition: You may have to enter an access code for external calls in your PABX, e.g. "0".

Select Telephony ➔ Access Code

Enter or change access code, max. 3 digits.

Press the display key.

If an access code has been saved:
• The access code is prefixed automatically when you select from the following lists: numbers of the SMS centres, calls list.
• The access code must be entered when dialling manually and when manually entering directory, emergency/shortcut numbers and SMS centre numbers.
• If you copy the recipient’s number from the directory when sending an SMS, you have to delete the access code.
• An existing access code is deleted using Clear.
Connecting the base to the PABX

Setting pauses

Changing the pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key and sending the number.

Open the main menu.

Press keys.

Enter digit for the pause length (1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec.) and press OK.

Change pause after recall key

You can change the length of the pause if your PABX requires this (refer to the user guide for your PABX).

Open the main menu.

Press keys.

Enter a digit for the length of the pause (1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms) and press OK.

Changing a dialling pause (pause after access code)

Precondition: You have saved an access code (→ page 65).

Open the main menu.

Press keys.

Enter number for the length of the pause (1 = 1 sec.; 2 = 2 sec.; 3 = 3 sec.; 4 = 6 sec.) and press OK.

To insert a dialling pause: press and hold for 2 seconds. A P appears in the display.

Temporarily switching to tone dialling (DTMF)

If your PABX still operates with dial pulsing (DP), but you need tone dialling for a connection (e.g. to listen to the network mailbox) you must switch to tone dialling for the call.

Precondition: You are conducting a call or have already dialled an external number.

Press the star key.

After the call is ended, dial pulsing is automatically activated again.
Customer Service & Assistance

You have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings. You can find help quickly in this User Manual and in the service pages of our Gigaset online portal.

Please register your phone right after purchase on www.gigaset.com/gr/service thus enabling us to provide you even with better service in case of questions or in case of a warranty claim. Your personal user account enables you to directly contact our customer service by email.

In our constantly updated online service on www.gigaset.com/gr/service you can find:

◆ Extensive information about our products
◆ FAQ compilations
◆ Keyword search to help find topics quickly
◆ Compatibility database: Find out which base stations and handsets can be combined.
◆ Product comparison: Compare the features of several products with each other.
◆ Downloads for user manuals and current software updates
◆ E-mail contact form to our customer service

Our service representatives are available on the telephone for more advanced questions or in-person consultation.

Service Greece 801 1000 500
(0.026 € per minute from the Greek phone network. For calls from mobile phone networks, other prices may apply.)

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark as well as on the bottom of the base station for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.
Customer Service & Assistance

Questions and answers

If you have any questions about the use of your phone, you can contact us 24/7 at www.gigaset.com/service.

The table below contains a list of common problems and possible solutions.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
</table>
| **The display is blank.** | 1. The handset is not switched on.  
   - Press and hold the end call key.  
   2. The battery is flat.  
   - Charge the battery or replace it. |
| **Not all menu options are displayed.** | The menu display is reduced (Standard mode).  
   - Activate extended menu display (Expert mode) (page 25). |
| **No Base flashes on the display.** | 1. The handset is outside the range of the base.  
   - Move the handset closer to the base.  
   2. The range of the base is reduced because eco mode is activated.  
   - Deactivate eco mode (page 52) or reduce the distance between the handset and the base.  
   3. The base is not switched on.  
   - Check the mains adapter of the base (page 9). |
| **Please register handset flashes on the display.** | Handset has not been registered with the base or has been deregistered.  
   - Register the handset (page 53). |
| **Handset does not ring.** | 1. The ringtone is deactivated.  
   - Activate the ringtone (page 61).  
   2. Call divert set for "All Calls".  
   - Deactivate call divert (page 31).  
   3. The telephone only rings when the phone number is transferred.  
   - Activate the ringtone for anonymous calls (page 61). |
| **You cannot hear a ringtone/dialling tone from the fixed line network.** | The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.  
   - Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (page 9). |

| Error tone sounds after system PIN prompt. | You have entered the wrong system PIN.  
   - Reset the system PIN to 0000 (page 64). |
| **Forgotten the system PIN.** | Reset the system PIN to 0000 (page 64). |
| **The other party cannot hear you.** | You have pressed the mute key. The handset is "muted".  
   - Activate the microphone again (page 30). |
| **The number of the caller is not displayed despite CLIP.** | Calling Line Identification is not enabled.  
   - The caller should ask the network provider to enable Calling Line Identification (CLI). |
| **You hear an error tone when keying an input** | (a descending tone sequence).  
   Action has failed/invalid input.  
   - Repeat the operation.  
   Watch the display and refer to the user guide if necessary. |
| **You cannot listen to messages on the network mailbox.** | Your PABX is set for dial pulsing.  
   - Set your PABX to tone dialling. |

Exclusion of liability

Some displays may contain pixels (picture elements), which remain activated or deactivated. As a pixel is made up of three sub-pixels (red, green, blue), it is possible that pixel colours may vary. This is completely normal and does not indicate an error.
Authorisation

This device is designed for the analogic telephone connection in the Greek telephone net.

Country-specific requirements have been taken into consideration.

Gigaset Communications GmbH hereby declares that the phone described in this user guide is in compliance with the essential requirements and other relevant provisions of European Directive 1999/5/EC (R&TTE).

If you require a copy of the original, visit the website: www.gigaset.com/docs

Guarantee Certificate

Without prejudice to any claim the user (customer) may have in relation to the dealer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (e.g., batteries, keypads, casings), this warranty shall be valid for six months from the date of purchase.

- This Guarantee shall be invalid if the equipment defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.

- This Guarantee shall not extend to services performed by the authorised dealer or the customer themselves (e.g., installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.

- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.

- This Guarantee shall apply to new devices purchased in the European Union. The Guarantee is issued by Gigaset Communications Austria GmbH, Businesspark Maximum Objekt 2 / 3.Stock, Modcenterstraße 17, 1110 Vienna, Austria.

- Any claims that differ from or extend beyond these mentioned in this manufacturer's warranty shall be excluded, except from cases expressly specified in the applicable law. (In no event shall Gigaset Communications be liable for any loss of business, profits or data, additional software loaded by the customer or other information. The customer shall also bear the responsibility for the creation of backup copies of their files. The limitation of liability shall not apply if and to the extent liability is mandatory under the applicable law, e.g. according to product liability law or in the event of intentional misconduct, severe negligence, personal injury, damage to parts of the human body or to personal health, or in case of violations of conventional obligations. However, the claims for damages related to violation of conventional obligations shall be limited to predictable damages, representative of such conventions, as long as there is no intention or severe negligence, personal injury, damage to parts of the human
Environment

The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TüV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (page 52) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.
Appendix

Care

- Wipe the base station, charging cradle and handset with a damp cloth (do not use solvent) or an antistatic cloth.
- Impairments in the high-gloss finish can be carefully removed using display polishes for mobile phones.

Never use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:
1. Switch off the handset and remove the battery pack immediately.
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).
4. Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Specifications

Technology:
- Nickel-metal-hydride (NiMH)

Size:
- AAA (Micro, HR03)

Voltage:
- 1.2 V

Capacity:
- 550 - 1000 mAh

We recommend the following battery types, because these are the only ones that guarantee the specified operating times, full functionality and long service life:
- Yuasa AAA 800 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times).

<table>
<thead>
<tr>
<th>Capacity (mAh) approx.</th>
<th>550</th>
<th>700</th>
<th>800</th>
<th>1000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standby time (hours)*</td>
<td>160/48</td>
<td>185/56</td>
<td>210/64</td>
<td>260/79</td>
</tr>
<tr>
<td>Talktime (hours)</td>
<td>10</td>
<td>12</td>
<td>13</td>
<td>17</td>
</tr>
<tr>
<td>Operating time for 1.5 hrs of calls per day (hours)**</td>
<td>85</td>
<td>100</td>
<td>115</td>
<td>140</td>
</tr>
<tr>
<td>Charging time in base (hours)</td>
<td>7,5</td>
<td>8,5</td>
<td>10</td>
<td>12</td>
</tr>
<tr>
<td>Charging time in charging cradle (hours)</td>
<td>6,5</td>
<td>7,5</td>
<td>8,5</td>
<td>10,5</td>
</tr>
</tbody>
</table>

* without/with display backlight
** without display backlight
(Setting the display backlight ➔ page 60)

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated: www.gigaset.com/service

Base power consumption

In standby mode:
- approx. 1.1 watt
During the call:
- approx. 1.0 watt
Appendix

General specifications

<table>
<thead>
<tr>
<th>Feature</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>DECT standard</td>
<td>is supported</td>
</tr>
<tr>
<td>GAP standard</td>
<td>is supported</td>
</tr>
<tr>
<td>No. of channels</td>
<td>60 duplex channels</td>
</tr>
<tr>
<td>Radio frequency range</td>
<td>1880–1900 MHz</td>
</tr>
<tr>
<td>Duplex method</td>
<td>Time multiplex, 10 ms frame length</td>
</tr>
<tr>
<td>Pulse repetition rate</td>
<td>100 Hz</td>
</tr>
<tr>
<td>Pulse transmission length</td>
<td>370 μs</td>
</tr>
<tr>
<td>Channel grid</td>
<td>1728 kHz</td>
</tr>
<tr>
<td>Bit rate</td>
<td>1152 kbit/s</td>
</tr>
<tr>
<td>Modulation</td>
<td>GFSK</td>
</tr>
<tr>
<td>Language code</td>
<td>32 kbit/s</td>
</tr>
<tr>
<td>Transmission power</td>
<td>10 mW, average power per channel</td>
</tr>
<tr>
<td></td>
<td>250 mW pulse power</td>
</tr>
<tr>
<td>Range</td>
<td>up to 300 m outdoors, up to 50 m indoors</td>
</tr>
<tr>
<td>Base power supply</td>
<td>230 V ~/50 Hz</td>
</tr>
<tr>
<td>Environmental conditions in operation</td>
<td>+5°C to +45°C, 20% to 75% relative humidity</td>
</tr>
<tr>
<td>Dialling mode</td>
<td>DTMF (tone dialling)/DP (dial pulsing)</td>
</tr>
</tbody>
</table>

Writing and editing text

The following rules apply when writing text:

- Each key between [0-9] and [9next] is assigned several letters and characters.
- Control the cursor with [←] or [→] to move the cursor word by word.
- Characters are inserted at the cursor position.
- Press the star key [*] to display the table of special characters. Select the required character and press the display key [§] to insert the character at the cursor position.
- Press and hold [0-9] to insert digits.
- Press [←] display key to delete the characters to the left of the cursor. Press and hold to delete the word to the left of the cursor.
- The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Writing an SMS/Names

Press the relevant key several times to enter letters/characters.

If you press and hold a key, the corresponding digit is inserted.

Standard characters

<table>
<thead>
<tr>
<th>Key</th>
<th>1x</th>
<th>2x</th>
<th>3x</th>
<th>4x</th>
<th>5x</th>
<th>6x</th>
<th>7x</th>
<th>8x</th>
<th>9x</th>
<th>10x</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
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<td>2</td>
<td>a</td>
<td>b</td>
<td>c</td>
<td>ą</td>
<td>ą</td>
<td>ą</td>
<td>ą</td>
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<td>f</td>
<td>è</td>
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</tr>
<tr>
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<td>6</td>
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**Setting upper/lower case or digits**

Press the hash key \[\#\] **briefly** to switch from "Abc" mode to "123" and from "123" to "abc" and from "abc" to "Abc" (upper case: 1st letter upper case, all others lower case). Press the hash key \[\#\] **before** entering the letter.

You can see in the display whether upper case, lower case or digits is selected.
Accessories

Gigaset handsets
Upgrade your Gigaset to a cordless PABX:

**Gigaset C610H handset**
- Social life management with room monitor and birthday reminders, One Touch Call mode
- Individual programming of ringtones with 6 VIP-groups
- High-quality keypad with illumination
- 1.8” TFT colour display
- Directory for up to 150 vCards
- Talk/standby time of up to 12h/180h, standard batteries
- Large font for call lists and directory
- Brilliant sound quality in handsfree mode
- Time control for external calls
- Screensaver (digital clock)
- ECO DECT
- Alarm clock
- Night mode with time-controlled ringtone deactivation
- No interruptions from unknown calls
- Room monitor (Babyphone), One Touch Call mode
- SMS with up to 640 characters

[www.gigaset.com/gigasetc610h](http://www.gigaset.com/gigasetc610h)

**Gigaset SL400 handset**
- Genuine metal frame and keypad
- High-quality keypad illumination
- 1.8” TFT colour display
- Bluetooth® and mini USB
- Directory for up to 500 vCards
- Talk/standby time of up to 14h/230h
- Large font for call lists and directory
- Brilliant sound quality in handsfree mode: 4 handsfree settings
- Caller pictures, slide show and screensaver (analogue and digital clock)
- Silent alert, download ringtones
- ECO DECT
- Alarm clock
- Calendar with appointment scheduler
- Night mode with time-controlled ringtone deactivation
- No interruptions from unknown calls
- Room monitor (Babyphone), One Touch Call mode
- SMS with up to 640 characters

[www.gigaset.com/gigasetsl400h](http://www.gigaset.com/gigasetsl400h)
Gigaset S810H handset
- Brilliant sound quality in handsfree mode
- High-quality genuine metal keypad with illumination
- Plus/minus key for simple volume control
- 1.8” TFT colour display
- Bluetooth® and mini USB
- Directory for up to 500 vCards
- Talk/standby time of up to 13h/180h, standard batteries
- Large font for call lists and directory
- Brilliant sound quality in handsfree mode:
  - 4 handsfree settings
- Caller pictures, screensaver (analogue and digital clock)
- Download ringtones
- ECO DECT
- Alarm clock
- Calendar with appointment scheduler
- Night mode with time-controlled ringtone deactivation
- No interruptions from unknown calls
- Room monitor (Babyphone), One Touch Call mode
- SMS with up to 640 characters

www.gigaset.com/gigasets810h

Gigaset SL78H handset
- Real metal frame
- Modern keypad with high-quality illumination
- 2.2” TFT QVGA colour display
- Bluetooth® and mini USB
- Directory for up to 500 vCards
- Talk/standby time of up to 14h/200h
- Brilliant sound quality in handsfree mode
- Caller pictures, slide show and screensaver (analogue and digital clock)
- Download ringtones
- ECO DECT
- Alarm clock
- Calendar with appointment scheduler
- Night mode with time-controlled ringtone deactivation
- Room monitor (Babyphone)
- SMS with up to 640 characters

www.gigaset.com/gigasetsl78h
Accessories

**Gigaset E49H handset**
- Resistant to shocks, dust and water splashes
- Hardy illuminated keypad
- Colour display
- Directory for up to 150 entries
- Talk/standby time of up to 12h/250h
  Standard batteries
- Brilliant sound quality in handsfree mode
- Screensaver
- ECO DECT
- Alarm clock
- Room monitor (Babyphone)
- SMS with up to 640 characters
  [www.gigaset.com/gigasete49h](http://www.gigaset.com/gigasete49h)

**L410 handsfree clip for cordless phones**
- Move during a call without any restrictions
- Handy clip belt
- Brilliant sound quality in speaker mode
- Simple to transfer calls from the handset
- Weight approx. 30 g
- ECO-DECT
- Five different volume levels
- Status indication via LED
- Talk/standby time of up to 5 h/120 h
- Range of up to 50 m indoors and up to 300 m outdoors
  [www.gigaset.com/gigasetl410](http://www.gigaset.com/gigasetl410)

**Gigaset repeater**
The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base.
  [www.gigaset.com/gigasetrepeater](http://www.gigaset.com/gigasetrepeater)

**Compatibility**
For more information on handset functions in relation to Gigaset bases, please visit:
[www.gigaset.com/compatibility](http://www.gigaset.com/compatibility)

All accessories and batteries are available from your phone retailer.

![Gigaset Original Accessories]

Only use original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.
Mounting the base on the wall

43 mm

approx. 5.5 mm

Mounting the charging cradle on the wall

21 mm

approx. 4 mm
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